



Madison National Life Insurance (MNL) Online Capabilities

File a New Claim

Employees and employers can file a disability claim online. MNL's web-based claim forms can be completed and sent electronically to their claims team. If online form completion is not preferred, claim forms can also be printed via their online form library and submitted via fax or email.

Online form completion includes electronic signature functionality and upload options to submit additional records or files. Website form users receive email confirmations and a copy of all electronically submitted forms for their records.

Manage an Existing Claim

The employer or employee can complete forms for an existing claim, and remit additional files or records after the initial claim is filed.

Claimant Profile Portal

Claimants now have the ability to review any and all claims filed via MNL's secure Claimant Profile page. Important details regarding all past and current claims including detailed payment records can easily be accessed. In addition, claimants can submit additional forms or records / files via their secure website.

Employer Reporting Functionality

Employers now have the ability to log into a secure employer page which allows access to numerous reports documenting all past and current claims. Information available includes important claim status records, dating information, payment records, and the name and direct telephone numbers for each claim filed.

Claimant Support Videos and FAQs

MNL offers videos that describe the claim submission process and addresses commonly asked questions for review by claimants and employers. This information is a valuable resource whether used prior to or during the lifetime of a claim.

Contact

Whether you have a question or want to know the status of your claim, MNL's enhanced contact section gives you multiple ways to reach them via phone, email, or by sending a message through their new secure online portal.

www.MadisonLife.com



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